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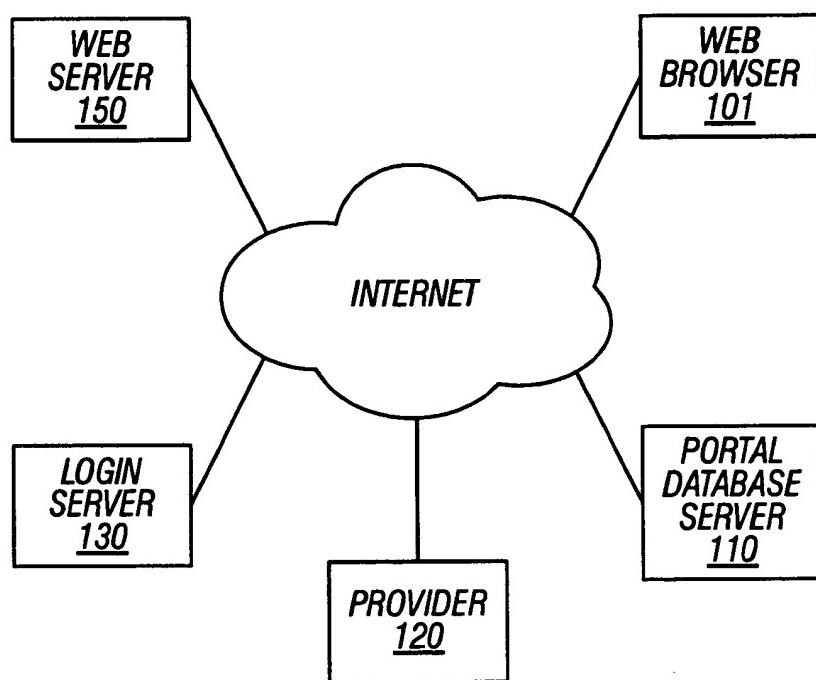


FIG. 1

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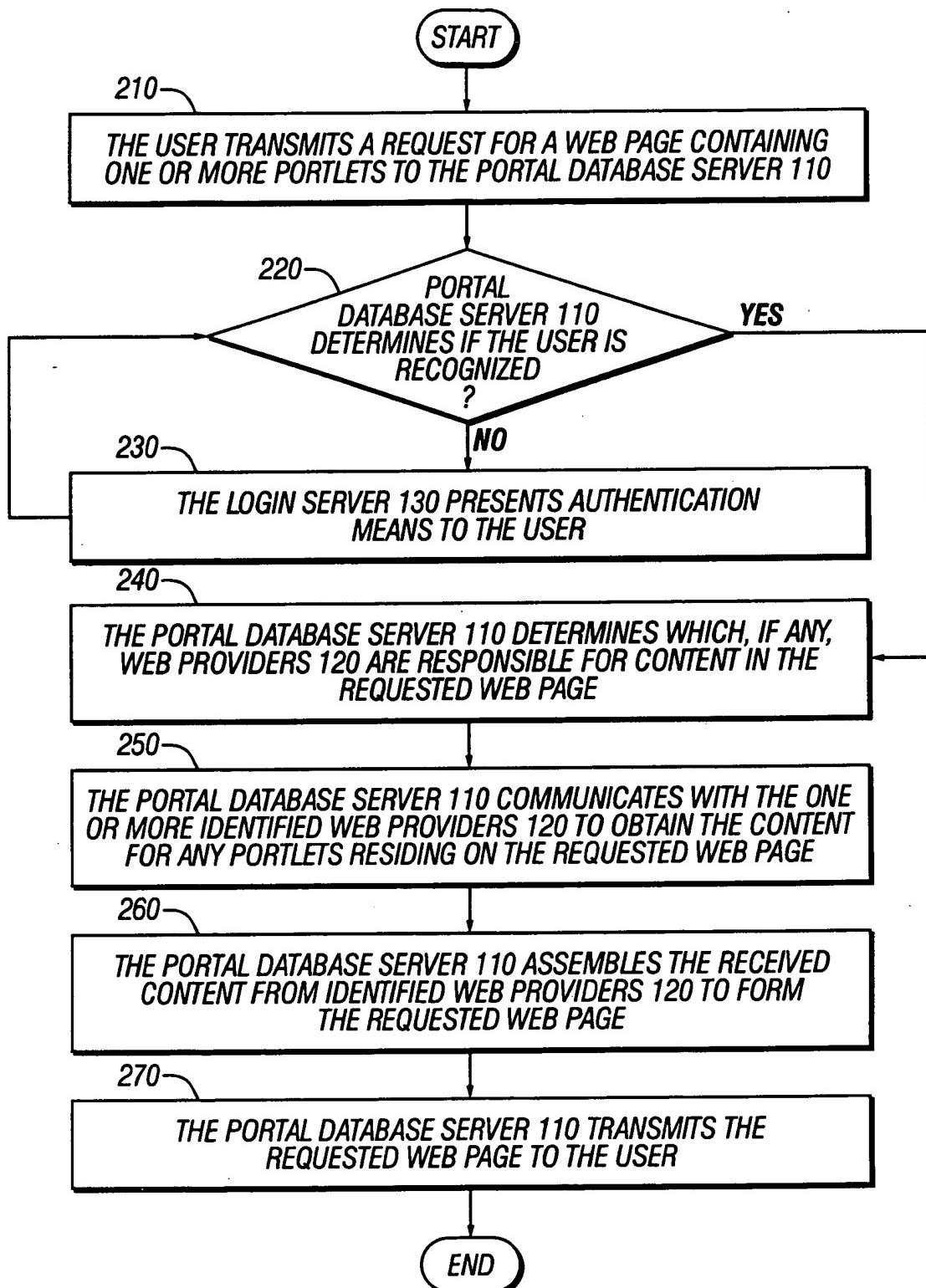


FIG. 2

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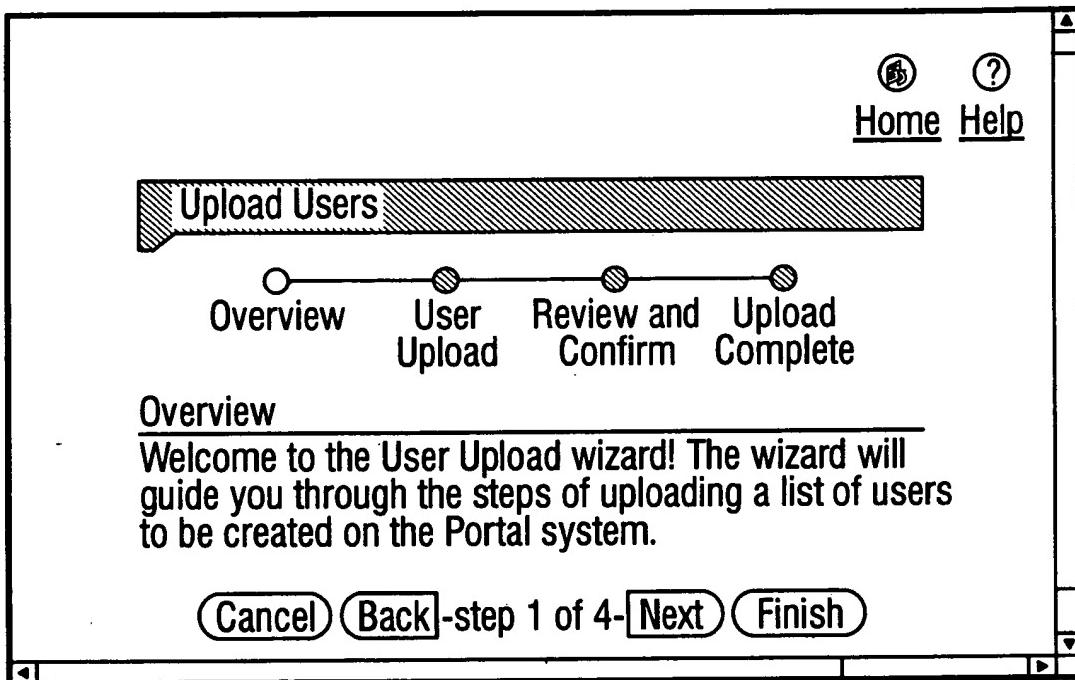


FIG. 3

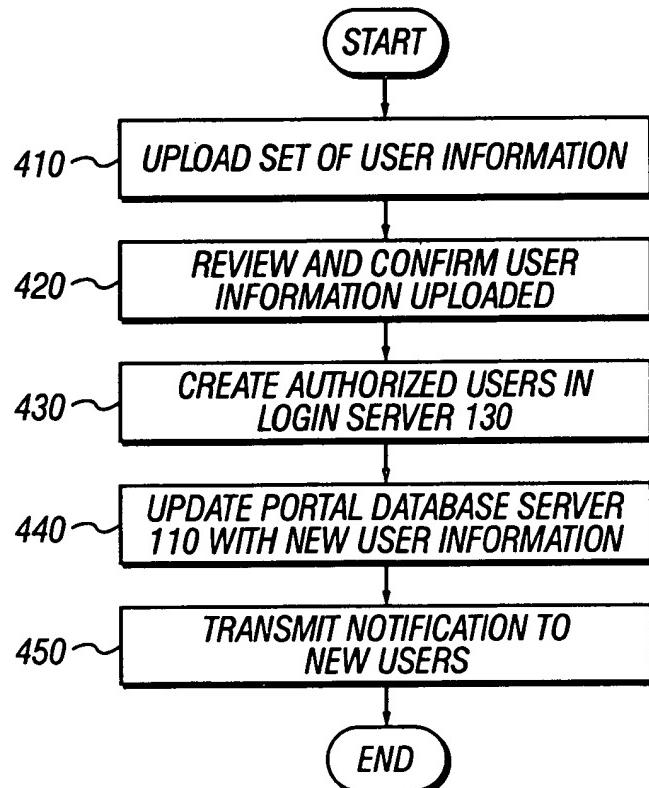


FIG. 4

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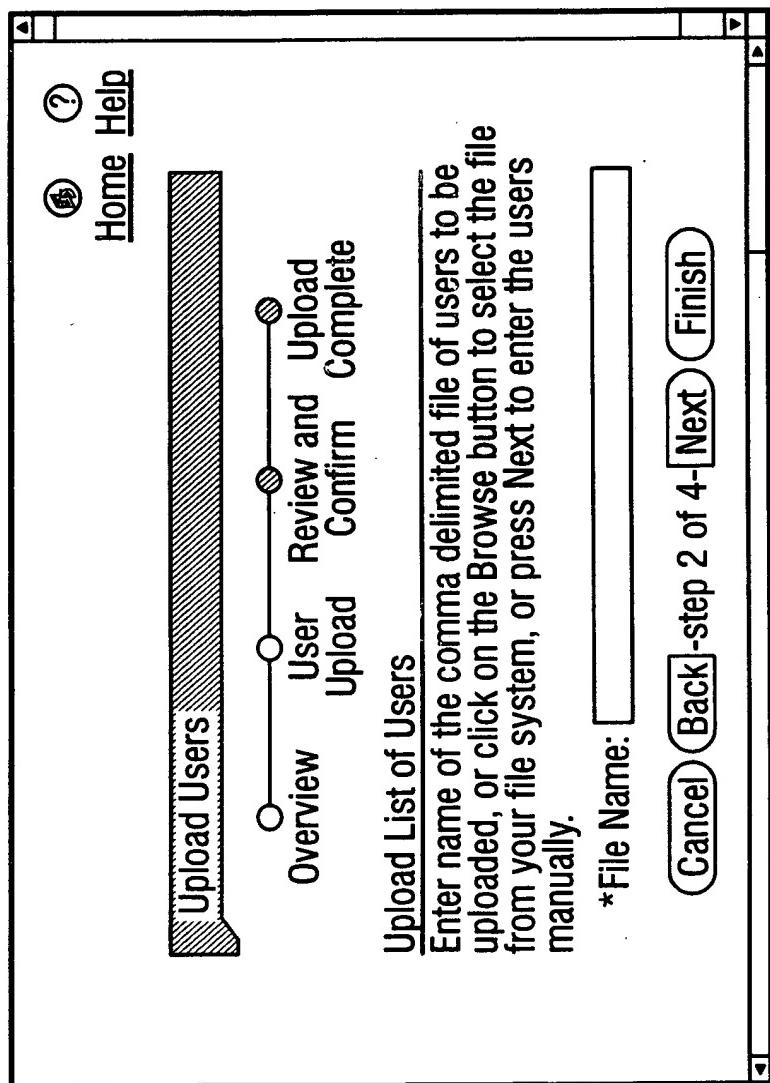
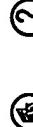


FIG. 5

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Home Help

Upload Users

Overview User Upload Review and Confirm Upload Complete

Review and Confirm

Check the list of Users and make any additions, deletions or corrections you need, then press the Next button to create the users. Press the + icon to add a user. Press the x icon to delete a row. Type a Y in the Def column if you want the Group to be the Default Group for the user. Press the Cancel button to exit without creating the users.

+ UserID or Email*	Password	Email*	Group	Def	Error
x FIRSTUSER	FIRSTUSER	FIRSTUSER@US.ORACLE.COM	TEST GROUP	Y	
x TESTUSER	TESTUSER	TESTUSER@US.ORACLE.COM	BAD GROUP	Y	User already exists! Group does not exist
x SECONDUSER	SECONDUSER	SECONDUSER@US.ORACLE.COM	TEST GROUP	Y	
x THIRDUSER	THIRDUSER	THIRDUSER@US.ORACLE.COM	TEST GROUP	N	

(Cancel) (Back) -step 3 of 4- [Next] (Finish)

FIG. 6

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Home Help

Upload Users

Overview User Upload Review and Confirm Upload Complete

Upload Results

Upload completed. Please review the results. Press the Finish button to exit.

User ID or Email	Password	Email	Group	Def Status
FIRSTUSER	FIRSTUSER	FIRSTUSER@US.ORACLE.COM	TEST_GROUP	Y User created Folder already exists!
TESTUSER	TESTUSER	TESTUSER@US.ORACLE.COM	BAD_GROUP	Y User already exists! Group does not exist! Folder already exists!
SECONDUSER	SECONDUSER	SECONDUSER@US.ORACLE.COM	TEST_GROUP	Y User created Folder already exists!
THIRDUSER	THIRDUSER	THIRDUSER@US.ORACLE.COM	TEST_GROUP	N User created Folder already exists!

(Cancel) (Back) -step 4 of 4- **Next** (Finish)

FIG. 7

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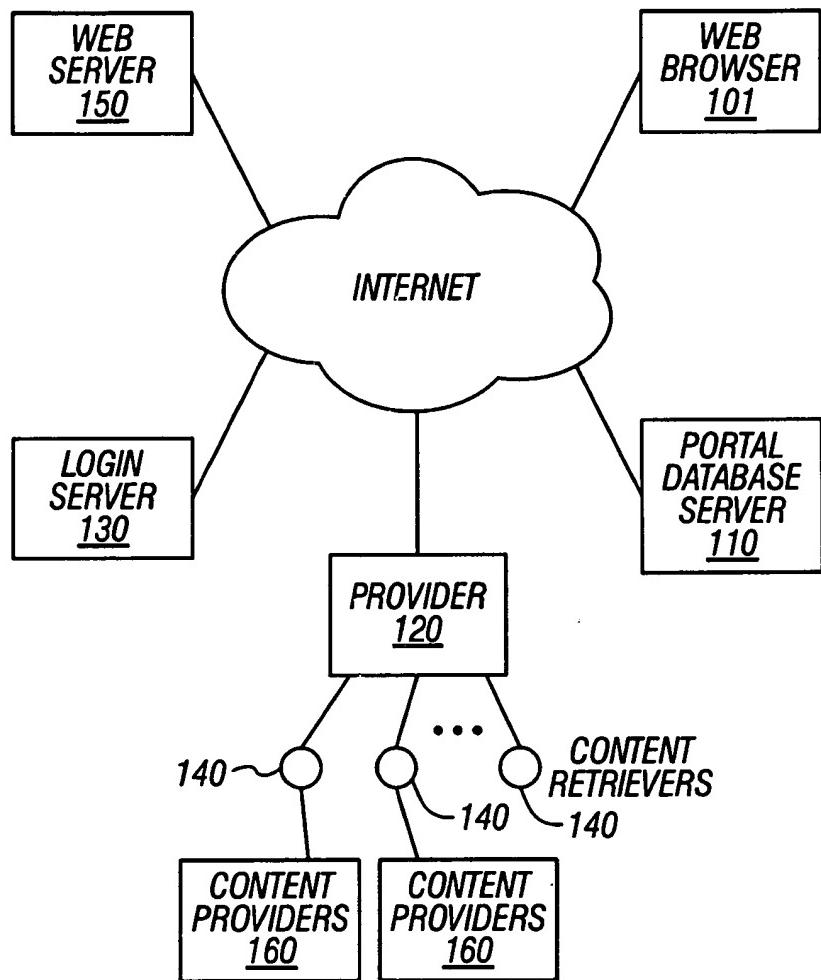


FIG. 8

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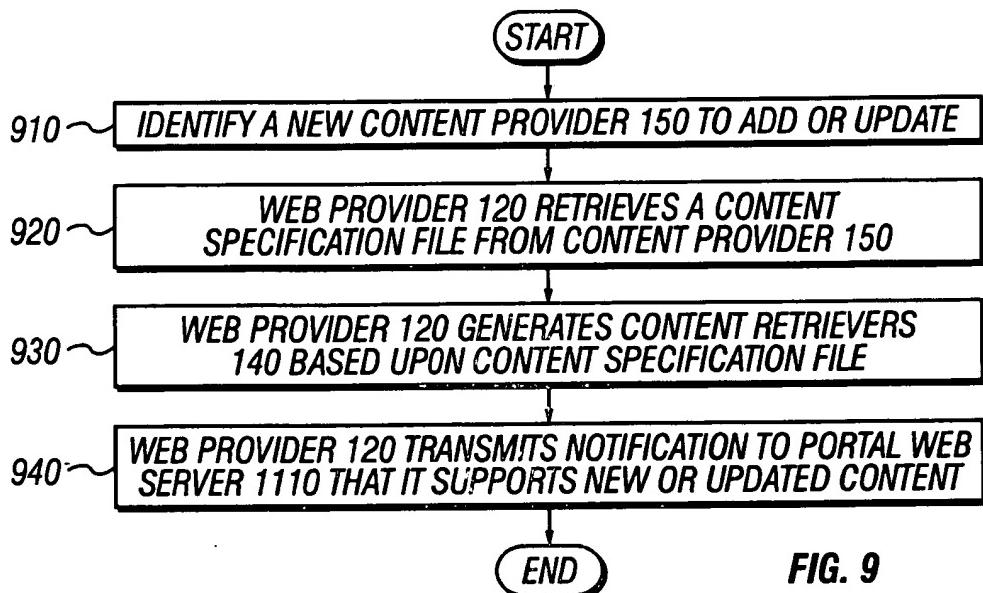


FIG. 9

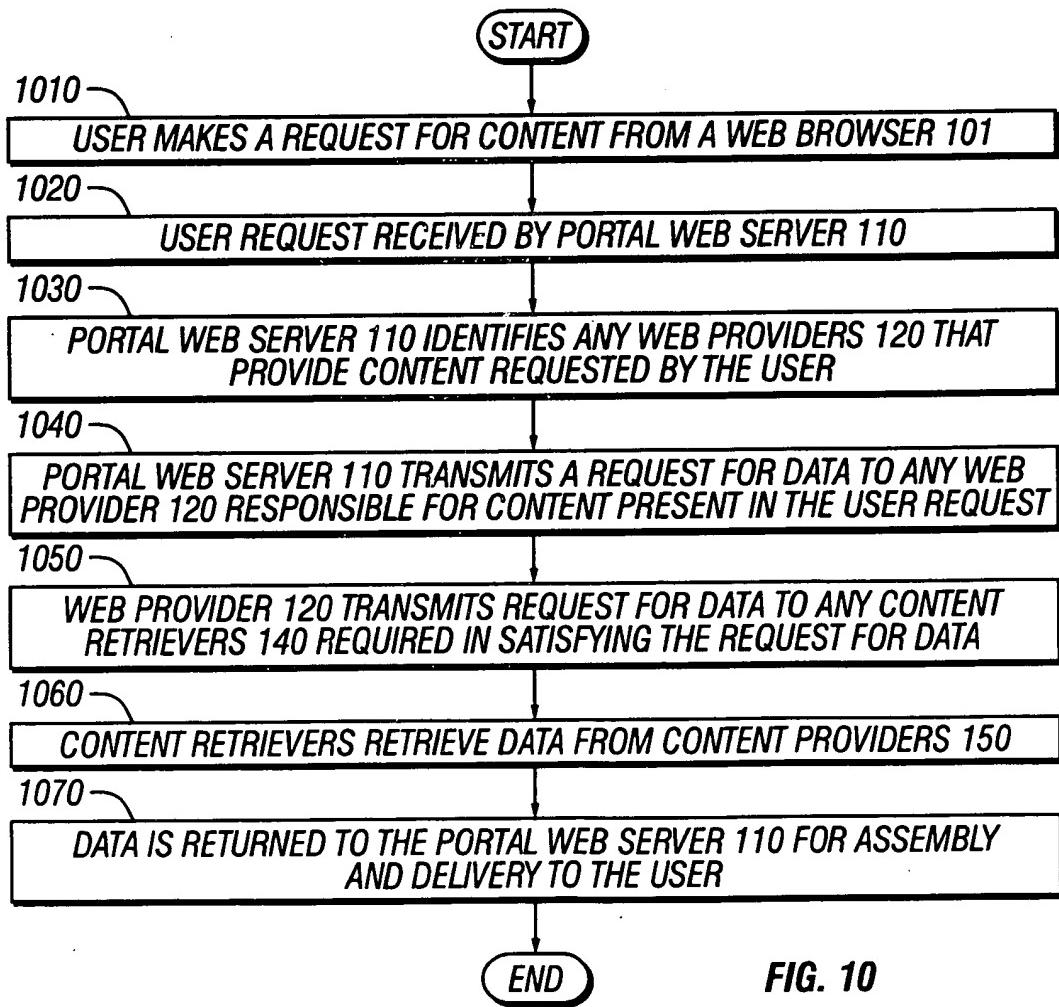


FIG. 10

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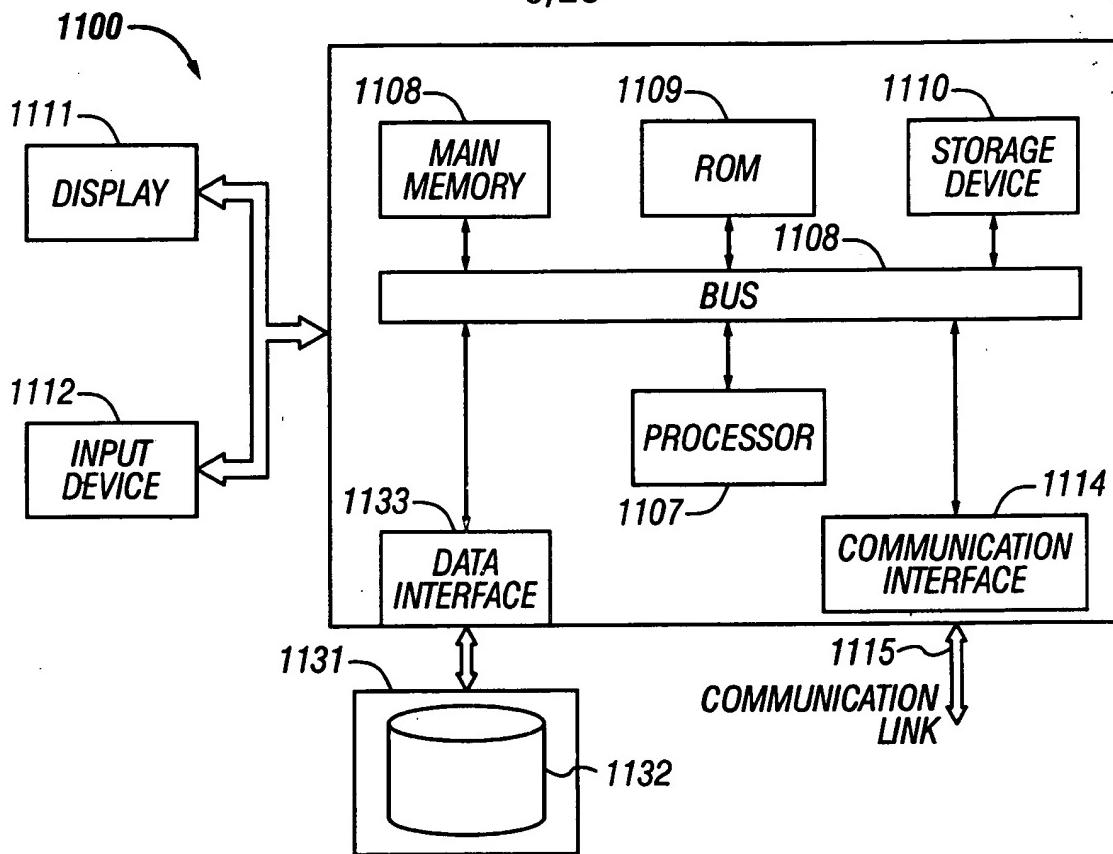


FIG. 11

	Welcome Thomas							
		Navigator	Home	Help				
		Edit	Page	Customize	Account	Info	Logout	
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Survey Builder <u>Create New Survey</u> Create a new Survey, define questions and response characteristics.								
Survey Wizard Click , select a survey from the list, then click Edit, Delete, Purge, or Copy.								
Survey Name: <input type="text"/> Edit Delete Purge Copy								

FIG. 12

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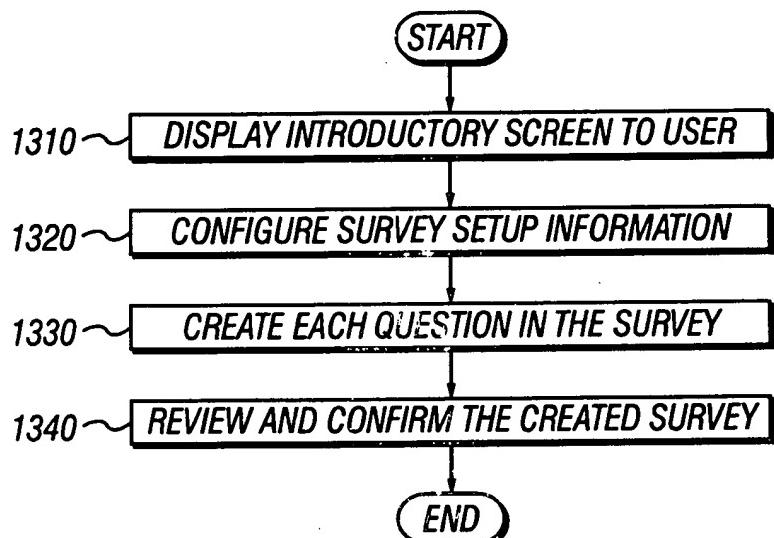


FIG. 13

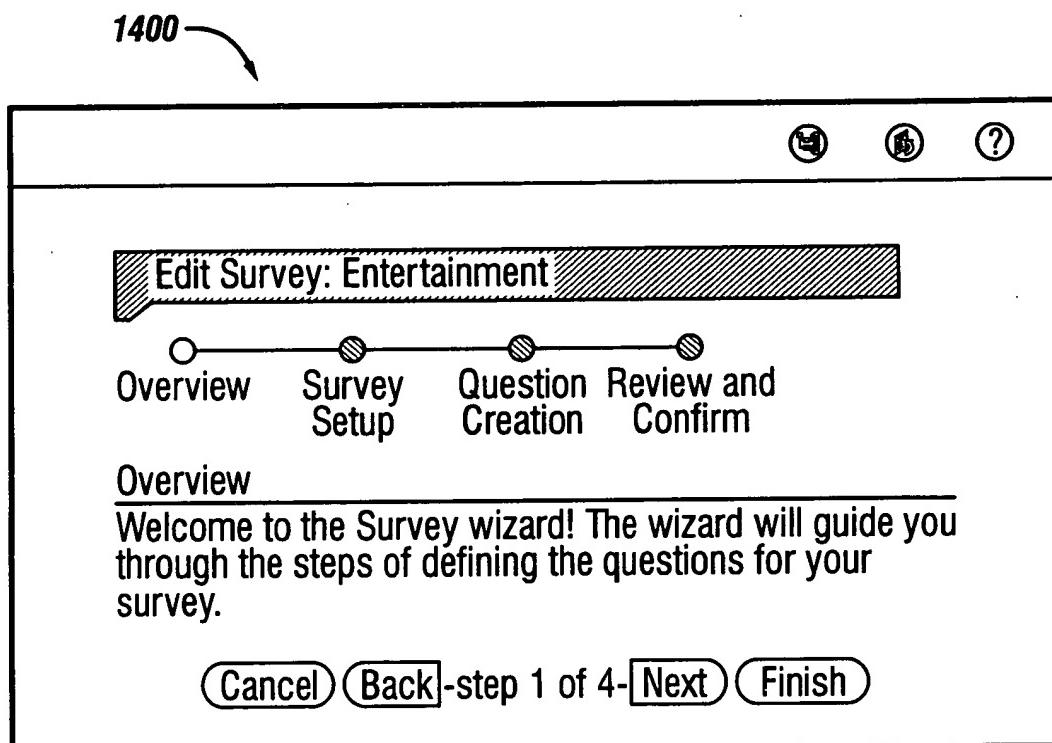


FIG. 14

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1500 →

Edit Survey: Entertainment				?
	Overview	Survey Setup	Question Creation	Review and Confirm
Survey Setup				
1510	Enter a title and select a content area.			
	*Survey Name: Entertainment			
	*Contact Area: Content			
Recipient Information				
1520	How do you want to identify the survey recipients? (Default is anonymous.)			
	<input type="checkbox"/> Login ID <input checked="" type="checkbox"/> Name <input checked="" type="checkbox"/> E-mail <input type="checkbox"/> Employee Number <input type="checkbox"/> Company Name			
Allow Multiple Replies				
1530	Would you like to allow participants to reply to the survey multiple times?			
	<input type="checkbox"/> Multiple Replies			
Place Portlet on Main Page				
1540	Check the following box and select the page to put the Survey Form portlet on.			
	<input type="checkbox"/> Place Portlet Portlet Page <input style="border: 1px solid black; padding: 2px 10px; width: 100px; height: 20px; margin-left: 10px;" type="button" value="Main"/>			

A B

FIG. 15A

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(A)	<p>End of Survey Options</p> <p>The following buttons allow selection of the way the survey behaves after the respondent finishes answering all the questions. Please select one of the following.</p> <p>1550</p> <ul style="list-style-type: none"><input checked="" type="radio"/> Show Chart of Responses<input type="radio"/> Show Report of Responses<input type="radio"/> Allow Editing of Responses<input type="radio"/> Show Nothing <p>Messages to Recipients</p> <p>Welcome message:</p> <p>1560</p> <p>Enter a welcome message to your survey recipients. This text will precede the first question and could be used for instructions or disclaimers.</p> <p><input checked="" type="checkbox"/> Show only the Welcome message on the first page of the Survey.</p> <p>Closing comments::</p> <p>1570</p> <p>Enter closing comments for your survey. This text will go after the last question and could be used to thank recipients or let them know when results will be published.</p> <p style="text-align: center;">(Cancel) (Back)-step 2 of 4- (Next) (Finish)</p>	(B)
-----	--	-----

FIG. 15B

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1600

Question List	
<p>The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions.</p> <p>1660 ~ <input checked="" type="checkbox"/> Main <input checked="" type="checkbox"/> ↕ / 1) Do you have any hobbies?</p> <p>1685 ~ <input checked="" type="checkbox"/> Yes ↗ Hobbies ~ 1690 <input checked="" type="checkbox"/> ↕ No ~ 1690 <input checked="" type="checkbox"/> ↕ / 2) Do you like sports? ~ 1670 <input checked="" type="checkbox"/> ↕ / 3) Do you like cars? ~ 1670</p> <p>1660 ~ <input checked="" type="checkbox"/> Hobbies <input checked="" type="checkbox"/> ↕ / 1) Do you like to play chess? <input checked="" type="checkbox"/> ↕ / 2) Do you like to dance? <input checked="" type="checkbox"/> ↕ / 3) Do you collect stamps?</p> <p>1660 ~ <input checked="" type="checkbox"/> Sports <input checked="" type="checkbox"/> ↕ / 1) Which football team do you like? <input checked="" type="checkbox"/> ↕ / 2) Which basketball team do you like? <input checked="" type="checkbox"/> ↕ / 3) Which baseball team do you like? + 1680</p>	
<p>Edit Survey: Entertainment</p> <p>Overview Survey Question Review and Setup Creation Confirm</p> <p>Question Creation</p> <p>You can create as many questions as you wish. For each question specify the question text, style and answer choices in the boxes provided. Use the question list on the left to edit and reorder questions. When you have finished entering a question, click "Add another" to begin a new question. Click "Next" when you have entered the last question.</p> <p>Section: <input type="button" value="Main"/></p> <p>Question: <input type="text" value="Do you have any hobbies?"/></p> <p>Display Style: <input type="button" value="Check Box"/></p> <p><input type="checkbox"/> Allow Multiple Responses. <input type="checkbox"/> Include "Other" choice and "Please Explain" field <input checked="" type="checkbox"/> Optional</p> <p>Answer choices:</p> <pre>Yes No</pre> <p>Type your answer choices above, one choice per line. Press "Enter" after every answer choice you type in.</p> <p>This answer: <input type="text" value="Yes"/></p> <p>Triggers section: <input type="button" value="Hobbies"/></p> <p><input type="button" value="Add another question..."/></p> <p><input type="button" value="Cancel"/> <input type="button" value="Back-step 3 of 4"/> <input type="button" value="Next"/> <input type="button" value="Finish"/></p>	

1650

1610

FIG. 16

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1700

Edit Survey: Entertainment ?

Overview Survey Question Review and
Setup Creation Confirm

Review and Confirm

You have completed the definition of your survey. Press the "Back" button to check and correct your work. Press the "Finish" button when you are satisfied with your entries. Press the "Cancel" button to end the process without saving your work.

(Cancel) (Back)-step 4 of 4- (Next) (Finish)

Welcome to the Entertainment Survey

*Last Name	Cole
*First Name	Thomas
Middle Name	Z.
*E-mail	Thomas.Cole@oracle.com

1) Do you have any hobbies?
(Choose one answer) (Optional)

1) Yes
 2) No

2) Do you like sports?
(Choose one or more answers)

1) Yes
 2) No

3) Do you like cars?
(Choose one answer)

1) Yes
 2) No

Thanks for taking the Entertainment Survey

FIG. 17

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1800 ↗

Edit Survey Answer Form Portlet Settings

Customize the settings for the Survey Answer form,

Survey Name:	Entertainment	(MM/DD/YYYY)
Start Date:	11/19/2002	(MM/DD/YYYY)
End Date:		(MM/DD/YYYY)
Questions Per page:	All	(#or "All" - max 99 per page)

Font Face

Item	Font Face	Color	Size	A A A
Portlet Background	Browser Default	▼		
Welcome Message	Browser Default	▼	+0 ▶	□ □ □
Closing Comments	Browser Default	▼	+0 ▶	□ □ □
Questions	Browser Default	▼	Browser Default	□ □ □
Question Instructions	Browser Default	▼	Browser Default	□ □ □
Answers	Browser Default	▼	Browser Default	□ □ □
Identification Info.	Browser Default	▼	Browser Default	□ □ □

Apply **OK** **Cancel**

Home

FIG. 18A

16/26**1850**

	Welcome Thomas			Navigator Home		
		Edit Page	Customize	Account Info	Logout	
						
Entertainment						
1) Do you have any hobbies? (Choose one answer) (Optional)						
<input checked="" type="checkbox"/> 1) Yes						
<input type="checkbox"/> 2) No						
2) Do you like sports? (Choose one or more answers)						
<input checked="" type="checkbox"/> 1) Yes						
<input type="checkbox"/> 2) No						
3) Do you like cars? (Choose one answer)						
<input checked="" type="checkbox"/> 1) Yes						
<input type="checkbox"/> 2) No						
Back Next						

FIG. 18B

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1900 ↗

Item	Font Face	Color	Size	A A Δ
Portlet Background	Browser Default ▾	Browser Default ▾	+0 ▾	□□□
Sub-heading	Browser Default ▾	Browser Default ▾	+0 ▾	□□□
Totals	Browser Default ▾	Browser Default ▾	+0 ▾	□□□
Questions	Browser Default ▾	Browser Default ▾	+0 ▾	□□□
Answers	Browser Default ▾	Browser Default ▾	+0 ▾	□□□

Edit Survey Response Report Portlet Settings

Customize the settings for the Survey Response Report.

Survey Name: Entertainment ▾

Start-End Date: 10/03/2002 - no end date ▾

Questions Per page: All ▾ (# or "All" - max 99 per page)

Order By: Count Descending ▾

Apply OK Cancel

Home

FIG. 194

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1950

	Welcome Thomas			
		Navigator	Home	Help
		Edit Page	Customize	Account Info
		Logout		
		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
				Apps
Entertainment				
(03 October 2001 - no ending date)				
<u>Total respondents: 1</u>				
Do you have any hobbies?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Do you like sports?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Do you like cars?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Hobbies				
Do you play chess?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Do you like to dance?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			
Do you collect stamps?	Number of Responses	Percentage		
Yes	1	100%		
No	0			
Total	1			

FIG. 19B

19/26**(A)****(B)**

Sports		
Which football team do you like?	Number of Responses	Percentage
49rs	1	100%
Chiefs	0	
Cowboys	0	
Raiders	0	
Total	1	
Which basketball team do you like?	Number of Responses	Percentage
Bulls	1	100%
Lakers	0	
Total	1	
Which baseball team do you like?	Number of Responses	Percentage
Giants	1	100%
A's	0	
Mets	0	
Yankees	0	
Total	1	
Cars		
Which sports car is best?	Number of Responses	Percentage
Porche	1	100%
BMW	0	
Ferrari	0	
Lotus	0	
Masarati	0	
Total	1	
Which SUV is best?	Number of Responses	Percentage
Toyota	1	100%
Chevrolet	0	
Ford	0	
Land Rover	0	
Total	1	
Which minivan is best?	Number of Responses	Percentage
Mazda	1	100%
Dodge	0	
Nissan	0	
Toyota	0	
Total	1	

FIG. 19C

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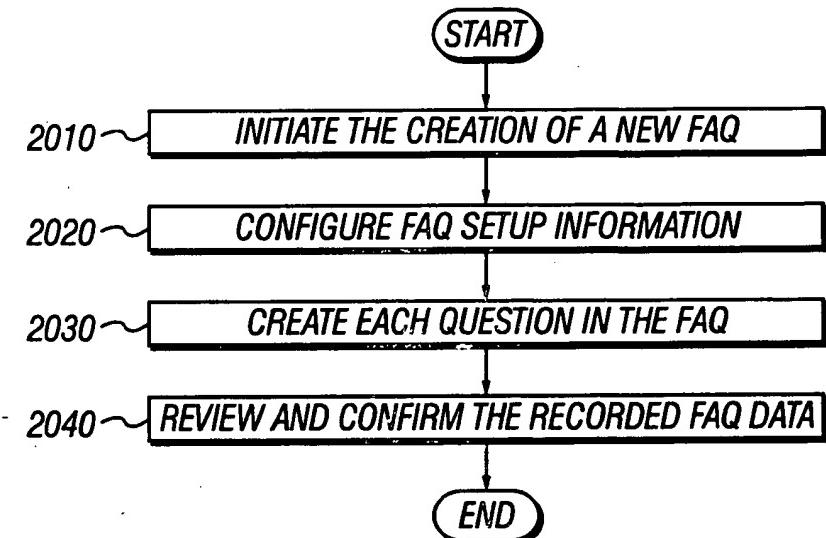


FIG. 20

2100 →

	Welcome Thomas				Navigator	Home	Help
		Edit Page	Customize	Account Info	Logout		
		<input type="button"/>	<input type="button"/>	<input type="button"/>	<input type="button"/> Apps	<input type="button"/>	
FAQ Builder							
<u>Create New FAQ</u> Create a new FAQ, define questions and response characteristics.							
<u>FAQ Wizard</u> Click , select a FAQ from the list, then click Edit.							
FAQ Name: <input type="text"/> <input type="button"/> Edit <input type="button"/> Delete							

FIG. 21

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2200

Edit FAQ: How-to tips ?

Overview FAQ Question Review and
Setup Setup Creation Confirm

FAQ Setup

Enter a title and select a content area.

*FAQ Name: How-to tips

*Content Area: Content

*Default Category: General ▾

Messages to Recipients

Welcome message: Welcome to the How-to tips FAQ.
These articles will show you how to maintain your car.

Enter a welcome message to your FAQ recipients. This text will precede the first question and could be used for instructions or disclaimers.

Closing comments:: Thanks for using the How-to tips FAQ.

Enter closing comments for your FAQ. This text will go after the last question and could be used to thank recipients or to provide general system status messages.

Cancel **Back**-step 2 of 4- **Next** **Finish**

FIG. 22

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Question List
The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions.

General	FAQ: How-to tips
<p>1) How do I change a flat tire on my car? 2) How do I change the spark plugs? 3) What is the best car? 4) Which sports car is best?</p> <p>2310</p>	<p>Edit FAQ: How-to tips</p> <p>Overview FAQ Setup Question Creation Review and Confirm</p> <p>You can create as many questions as you wish. For each question specify the question text in the "Question" box provided, then enter the text of the answer in the "Answer" box. Use the question list on the left to edit and reorder questions. When you have finished entering a question click "Add another" to begin a new question. Click "Next" when you have entered the last question.</p> <p>Question: How do I change a flat tire on my car?</p> <p>Answer:</p> <ol style="list-style-type: none"> 1. Jack up the car. 2. Remove the lug-nuts from the tire. 3. Remove the flat tire. 4. Put the spare tire on the hub. 5. Tighten the lug nuts. <p>Type your answer above.</p> <p>*Category: General</p> <p>Add another question... Cancel Back-step 3 of 4-Next Finish</p>

2300

FIG. 23A

2350

2360

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Question List

The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions.

Maintenance	<p>1) How do I change a flat tire on my car? 2) How do I change the spark plugs?</p>
Picking a Car	<p>1) What is the best car? 2) Which sports car is best?</p>

Edit FAQ: How-to tips

Overview FAQ Setup Question Creation Review and Confirm

You can create as many questions as you wish. For each question specify the question text in the "Question" box provided, then enter the text of the answer in the "Answer" box. Use the question list on the left to edit and reorder questions. When you have finished entering a question click "Add another" to begin a new question. Click "Next" when you have entered the last question.

Question: How do I change a flat tire on my car?

Answer:

1. Jack up the car.
2. Remove the lug-nuts from the tire.
3. Remove the flat tire.
4. Put the spare tire on the hub.
5. Tighten the lug nuts.

Type your answer above.

*Category: Maintenance

Add another question... [Next] [Finish]

FAQ: 23B

2350

2360

2300

FIG. 23B

2400

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Edit FAQ: How-to tips

Overview FAQ Question Review and
Setup Creation Confirm

Review and Confirm

You have completed the definition of your FAQ. Press the "Back" button to check and correct your work. Press the "Finish" button when you are satisfied with your entries. Press the "Cancel" button to end the process without saving your work.

(Cancel) (Back)-step 4 of 4- (Next) (Finish)

Welcome to the How-to tips FAQ. These articles will show you how to maintain your car

Maintenance

How do I change the spark plugs?

1. Open the hood of your car.
2. Remove the spark plug wires.
3. Use a spark plug wrench to remove the old spark plugs.
4. Install the new spark plugs.
5. Close the hood.

How do I change a flat tire on my car?

1. Jack up the car.
2. Remove the lug-nuts from the tire.
3. Remove the flat tire.
4. Put the spare tire on the hub.
5. Tighten the lug nuts.

Picking a Car

What is the best car?

Toyota
Honda
Nissan

Which sports car is best?

Ferrari
Porche
Jaguar
Masarati

Thanks for using the How-to tips FAQ

FIG. 24

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Home

Edit FAQ Report Portlet Settings

FAQ Report Portlet Settings
Customize the settings for the FAQ Report.

FAQ Name:

Questions Per page:
 All (# or "All" - max 99 per page)
 N (Y or N)

Hyper-Links to Answers? N (Y or N)

Count hits?

Select Categories:

General
 Maintenance
 Picking a Car

Item	Font Face	Color	Size	A A ▲
Portlet Background	Browser Default	▼		
Welcome Message	Browser Default	▼	+0 ▼	□ □ □
Closing Comments	Browser Default	▼	+0 ▼	□ □ □
Questions	Browser Default	▼	+0 ▼	□ □ □
Answers	Browser Default	▼	+0 ▼	□ □ □
Hit Counter	Browser Default	▼	+0 ▼	□ □ □

2500

FIG. 25A

26/26**2550**

Welcome Thomas   
[Navigator](#) [Home](#) [Help](#)

[Edit Page](#) [Customize](#) [Account Info](#) [Logout](#)

 Apps 

How-to tips [Customize](#)

Welcome to the How-to tips FAQ. These articles will show you how to maintain your car.

Maintenance

How do I change the spark plugs?

1. Open the hood of your car.
2. Remove the spark plug wires.
3. Use a spark plug wrench to remove the old spark plugs.
4. Install the new spark plugs.
5. Close the hood.

How do I change a flat tire on my car?

1. Jack up the car.
2. Remove the lug-nuts from the tire.
3. Remove the flat tire.
4. Put the spare tire on the hub.
5. Tighten the lug nuts.

Picking a Car

What is the best car?

Toyota
Honda
Nissan

Which sports car is best?

Ferrari
Porche
Jaguar
Masarati

Thanks for using the How-to tips FAQ

FIG. 25B